

THE REWILDING SCHOOL

Learning Naturally in Westchester, NY

Cancellation and Attendance Policies

I understand that deposits and applications are non-refundable and that I must make the required payments for the class. I understand that if I choose to withdraw my child from the program that no refund will be provided and I will not be liable for any further tuition.

WEATHER CANCELLATION

The Rewilding School will issue a Weather Watch email if any of the conditions are forecast for the following day:

- Winds above 20 miles per hour
- Thunderstorms / lightning
- Snowstorms
- Temperatures below 20° Fahrenheit or greater than 95° Fahrenheit. For days with a Heat Index or, "RealFeel Temperature," of over 95° where the ambient temperature is below 95° we will send an advisory via email with instructions to pack extra water and cooling items with your children. Participants should also expect to participate in activities that require less exertion.
- Air Quality - If the AQI is between 100 - 150 all Preschool Programs are canceled and school age programs have monitored activity. 150+ All Rewilding school programs are canceled.

If any of the above weather related events are predicted you will receive an email letting you know we are monitoring the weather. We will recheck the weather forecast the following morning to issue the final determination on program cancellation, and you will receive an email and text message by 7:30AM.

SEASONAL PROGRAMS (One Time Payments)

The cost of the program includes one weather cancellation.

However, if there are subsequent cancellations due to weather after the first one, a credit of 50% of that day, or a refund of 25% of that day will be applied to your account. This means that for every cancellation beyond the initial one, you will receive a choice of reimbursement.

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WEATHER CANCELLATION (cont.)

FOREST PRESCHOOL (Monthly Payments)

Each monthly payment for Preschool includes one weather cancellation.

However, if there are subsequent cancellations due to weather after the first one, a credit of 50% of that day, or a refund of 25% of that day will be applied to your account. This means that for every cancellation beyond the initial one, you will receive a choice of reimbursement. This process renews each month.

PROGRAM CREDIT

For weather-related cancellations, you will receive a credit for the portion of the class missed in the form of a coupon code which can be applied to any program in the current or following season. For example, if you receive a full credit for Wild Summer, that credit will expire at the conclusion of the following season (Summer credit expires at the Fall conclusion, etc.). This will allow you to apply this credit to any additional program we offer, to anyone in your family.

REFUNDS

If program credit is not right for you, we understand! We can issue a refund to your card for 50% of the value of the cancelled portion of the class. This allows us to continue covering our operating costs and ensure we provide the best, most supportive week for your child. We also understand that cancelled classes can create hardship for families who depend on us for care. If a cancelled class creates hardship for you, please let us know and we can work out an appropriate solution that meets your families' circumstances and needs.

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ATTENDANCE POLICY

- We do not offer program credit, refunds, or makeup days for health related or other absences.
- Participants are to only attend the classes they have officially registered for.
- We understand that unforeseen circumstances may arise, but unfortunately, we are unable to offer makeup days for missed classes at this time.
- Please do not attend a class or drop off your child for a class unless you are officially registered for it.

Each program has its own set of sign-in sheets and emergency information forms tailored to the specific day of the week and location. This approach enables us to promptly adhere to emergency protocols, thereby ensuring the safety of all participants in our outdoor learning environment. We genuinely appreciate your understanding and cooperation in this matter, as we prioritize the safety of our students and staff.